

## REMARKS

Claims 26, 29, 32, 34-41, 44 and 49-50 have been rejected under 35 USC 102(b) as anticipated by Bjornberg. The rejection is respectfully traversed.

Bjornberg and Campbell generally disclose a provisioning system for interactive voice responses and an advanced interactive voice response node, i.e. an IVR server. But they do not address or suggest a multi-device storage arrangement that is actively accessed by the IVR servers with respect to components or elements provided for performing services. In particular, service provider specific caching principles of the information output devices are not disclosed by Bjornberg or Campbell.

As an initial matter, the Examiner contends, in Response to Arguments in paragraph 5 of the Office Action, that Applicants have failed to provide argument in compliance with 37 CFR 1.111(b) because they “amount to a general allegation that the claims define a patentable invention without specifically pointing out how the language of the claims patentably distinguishes them from the references.” Applicants disagree. Although the Examiner may disagree with Applicants comments, the argumentation provided sufficiently responds to the Examiner’s previous rejection of record. There is no specific requirement that the claims be recited verbatim. Applicants has, however, noted several limitations in the claims that are not shown in the prior art. For example, Applicants argue that the “provision device (SCF) in the claimed invention, on the other hand, is part of a storage arrangement which comprises a supply device and (at least) a provision device....” Clearly the provision device and supply device are recited in the claims.

Moreover, the Examiner maintains the rejection of record, and responds to Applicant’s arguments in the Response to Arguments. Applicants respectfully disagree. Here, the Examiner with respect to claim 26 maps the supply device (MCF) of the claimed invention to the provisioning system 202 of Bjornberg, and the provision device (SCF) to the Next Generation Service Node (NGSN) 212 of Bjornberg/Campbell. Additionally, the Examiner maps the information output device (VF) to the NGSN voice ports (302) of Campbell and the information output system or interactive system to the first functional layer of NGSN (210) of Campbell. The Examiner also maps the information output system or interactive system to the Local Area Network LAN (304) (Fig. 3) of Campbell’s NGSN (200). Finally the Examiner maps the

provision device (SCF) of the claimed invention to the shared disk array (308) of Campbell's NGSN (200).

As admitted by the Examiner, Bjornberg fails to disclose the last limitation of the claimed invention, namely, that at least one information output device...and accesses at least one provision device for information outputs or interactive dialogs. However, the Examiner cites Campbell as disclosing this feature. Applicants respectfully disagree. Campbell fails to disclose that **the information output device (VF) accesses at least one provision device for information outputs or interactive dialogs**, as required by the claimed invention. Rather, the commands and files are sent to the intelligent peripheral (302) of Campbell and the intelligent peripheral (302) in response plays an audio file for a caller and collects caller input. (cf. Campbell col. 6, lines 50-57 as recited by the Examiner.) Thus, it is the application server (306) of Campbell that effects the sending of data to the information output device (VF) / intelligent peripheral (302) of Campbell for information outputs or interactive dialogs. In the claimed invention, on the other hand, the information output devices accesses the provision device for information outputs or interactive dialogs.

Bjornberg and Campbell also fail to disclose the at least one information output device has a caching function for the components for an information output or interactive dialog with service provider specific caching times, as required by the claims (as amended). Similarly, the limitation transmitting the new or changed component from the at least one provision device to an information output device by a caching function of the information output device for components for an information output or interactive dialog with service provider specific caching times, as required by the claims (as amended) is not disclosed.

Claims 27-28, 30-31 and 42-43 have been rejected under 35 USC 103(a) as unpatentable over Bjornberg in view of Fuller; Claims 33 and 45-48 have been rejected under 35 USC 103(a) as unpatentable over Bjornberg in view of Tegan; and Claims 51-52 have been rejected under 35 USC 103(a) as unpatentable over Bjornberg in view of Reed. The rejections are respectfully traversed for at least the same reasons presented in the arguments above.

In view of the above, Applicants submit that this application is in condition for allowance. An indication of the same is solicited. The Commissioner is hereby authorized to

charge deposit account 02-1818 for any fees which are due and owing, with reference to Attorney Docket No. 119010-093.

Respectfully submitted,

BELL, BOYD & LLOYD LLP

BY 

Kevin R. Spivak

Reg. No. 43,148

Customer No. 29177

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